Important Product Update

July 22, 2026

Subject: Product Update for DispenCell™ Single-Cell Dispenser

Dear Valued Customer or Distributor,

Thank you for your continued partnership with Molecular Devices. We are writing to share an important product update regarding the **DispenCell™ Single-Cell Dispenser** (DispenCell).

Product Availability

To better support our customers' evolving needs and future innovation priorities, Molecular Devices is updating its product portfolio and will discontinue distribution of the co-branded DispenCell™ Single-Cell Dispenser. Limited units remain available on a first-come, first-served basis, with a one-year warranty included. Once Molecular Devices inventory is depleted, customers will continue to have worldwide access to the DispenCell product line through its original designer and manufacturer, **SEED Biosciences Ltd.** (SEED Bio), which will continue to provide product availability and support.

Support and Transition Plan

We are committed to ensuring a smooth transition and continued support:

- **Existing customers** (purchases made on or before July 22, 2026): Molecular Devices will continue to provide service and support through the current warranty or service contract term, plus an additional six months. After this extended support period, support will transition to SEED Bio.
- **New purchases** (after July 22, 2026): Molecular Devices will provide support during the one-year warranty period. After the warranty period ends, support will transition to SEED Bio.
- **Consumables:** DispenCell consumables will remain available through Molecular Devices until September 30, 2026. After that date, supplies will transition to SEED Bio. During this transition, Molecular Devices and SEED Bio will work together to support customers. Consumables are also available directly from SEED Bio effective immediately.

Support is subject to spare parts availability and applicable service policies.

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SEED Bio Support Transition

Following the applicable Molecular Devices support period, SEED Bio's dedicated support team will continue to provide service and support for DispenCell products.

SEED Bio Support Contact:
Technical Support: support@seedbiosciences.com
Order placement or other sales-related topics: sales@seedbiosciences.com

We are committed to ensuring a smooth and well-supported transition. If you have any questions or need assistance during this transition, please contact Molecular Devices support:

North America: 1.800.635.5577 or support@moldev.com
Europe: 00800.665.32860 or techsupport.eu@moldev.com
For all other regions, please contact your local Molecular Devices representative.

We appreciate your trust in Molecular Devices and remain committed to providing high-quality products, service, and customer support.

Sincerely,

KD Modi
Director | Imaging and Cellular Automation

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